

Keeping up to date

Required information	
Date	Description of learning activity
10/03/2021	<p>Human Factors in a Healthcare environment. Provided by University of East Anglia via www.futurelearn.com Online platform with articles, videos and online discussion - no assessment involved. Delivered by course director Tony Jermy over a 3 week period.</p>

Optional information
<p>If you wish to, you can use this space to add more information such as</p> <ul style="list-style-type: none"> • How this activity was useful for my role • Date activity finished if it was a longer learning activity
<p>Enrolled on 28 March 21 and completed 23 April 21</p> <p>Rationale for learning: Within my team the concept of human factors in relation to incidents and near-misses has been mentioned with increasing frequency. I want to solidify my understanding of the term.</p> <p>Summary of learning points:</p> <ul style="list-style-type: none"> * Human error or failure is inevitable. This can either be a deliberate violation or accidental unintentional error * Multiple factors from both our day-to-day life and work can affect our ability to performance a task. Social psychology and our interaction with others plays an important role within how human error can occur *Any task can lead to error. Complex or monotonous tasks have an increased risk of this * If error is likely, effective systems/strategies for reducing error should be implemented. However some factors that lead to human error may be out of our control